Effective security for vacant Grade II listed Devon landmark building

Background

Torbay Pavilion is a Grade II listed Edwardian art nouveau building that celebrated its 110th birthday in 2022.

It's had a varied history since it opened in August 1912 as a concert hall, theatre, and cinema, receiving Grade II listed status in 1973 before being converted in later years to an ice rink and shopping arcade. The building was eventually closed to the public in 2012.

In October 2024 Torbay Council took back full ownership of the building and started investigations to establish a thorough condition and safety report to protect it from further damage. This work is ongoing.

As soon as there was activity on site it started to attract a lot of unwanted attention; being broken into regularly, with major damage being caused from intrusions through doors and stained glass windows being smashed.

Clearway were requested to visit the site to discuss security during these works, the budget was limited. The team then revisited the site after an external compound was erected.

Solution

Clearway worked with Torbay Council to create a phased plan to initially secure the building and deter further criminal activity.

Our team installed our inView CCTV Towers, inView Detect units and Off Pod Cameras around the building to deter intruders and provide instant notifications of attempted break-ins. The site now benefits from remote monitoring out of hours via our NSI Gold Cat II ARC and local police have a knowledge of our on-site systems.

Key Benefits

- **Site surveys to ensure effective security deployment**
- **Full site security 24/7/365**
- **Remote monitoring via NSI Gold Cat II ARC**

TORBAY COUNCIL

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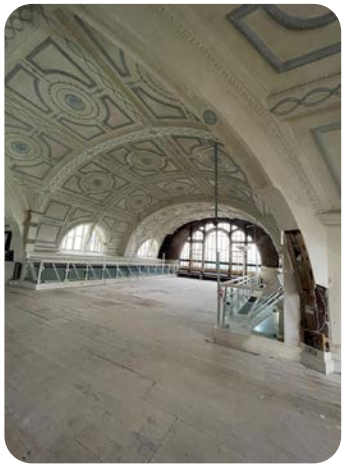
Outcome

Following the installation of Clearway's phased security solution, incidents of unauthorised access and criminal damage reduced significantly. The visible presence of the inView CCTV Tower, inView Detect PID systems and Off Pod Cameras acted as an immediate deterrent, helping to stabilise the site at a critical point while investigations and condition surveys were ongoing.

Out of hours monitoring via Clearway's NSI Gold Category II ARC provides Torbay Council with reassurance that any attempted intrusion would be detected quickly and managed appropriately, reducing the risk to both the building and the surrounding area. Importantly, the solution enabled the council to protect a highly sensitive Grade II listed structure within a constrained budget, avoiding further damage to doors, stained glass and historic features.

The success of the deployment has strengthened the working relationship between Clearway and Torbay Council, with the same technology now being used to secure a number of the council's other sites. This outcome reflects not only the effectiveness of the systems installed, but also Clearway's ability to work collaboratively with public sector teams to deliver practical, proportionate security solutions for complex vacant properties.



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- International coverage
- Rapid response 24/7/365
- Full service partner
- NSI Gold Alarm Receiving Centre (ARC)

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